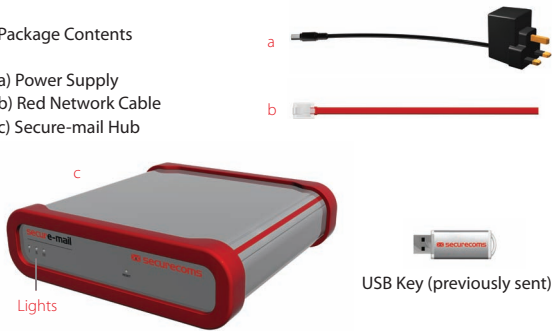


# Installation Guide

## 1 Do You Have Everything?

Package Contents

- a) Power Supply
- b) Red Network Cable
- c) Secure-mail Hub



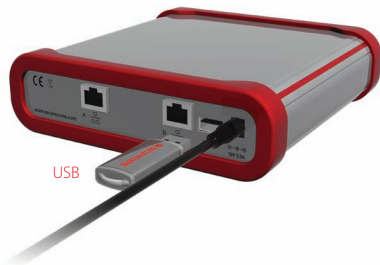
Remove from packaging and check that you have everything. Make sure you have your USB key as previously sent to you. Decide where you will place the Secure-mail hub when it is connected. It needs to be by your ADSL router and a power source. In most cases your ADSL router will have one network cable connected. If it has more than one cable you will need to identify which one connects to your email server. If your configuration differs from this please call us on 020 8905 2600 or visit our website [www.securecoms.com/installation](http://www.securecoms.com/installation) for more information.

## 2 Attach Power Supply



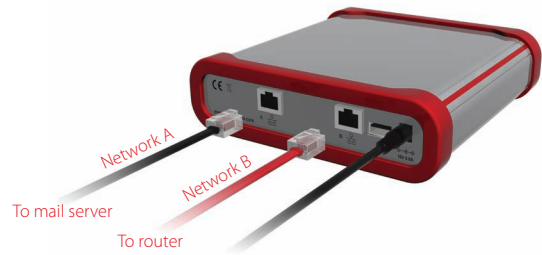
Connect the power supply to the back of the Secure-mail hub and then switch on the power. All 3 lights illuminate briefly to confirm unit is receiving power. Lights 2 and 3 will go out leaving light 1 on. You are now ready to insert the Securecoms USB key.

## 3 Insert Securecoms USB Key



Plug your USB key into the USB socket on the back of the Secure-mail hub. The USB key will now activate your hub. Light 2 will gradually flash until it is fully lit. Light 3 will then follow the same pattern. After approximately 5 minutes all 3 lights will be lit. Shortly thereafter lights 2 and 3 will go out, leaving only light 1 on. You can now remove your USB key. Please keep your USB key safe. It contains a backup of your unique encryption key and you will need it again if you need to re-install your hub.

## 4 Connect to the Network



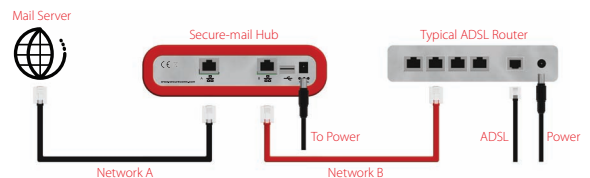
You are now ready to connect the network cables to the hub. Remove the current network cable from the back of your ADSL router and plug it into network port A on the Secure-mail hub. If you have more than one cable in your router, use the one that connects to your email server. Plug one end of the red network cable into your ADSL router, replacing the cable that you have just removed, and the other end into network port B on the Secure-mail hub. The Secure-mail hub will now wait for email traffic to pass through it and make contact with Securecoms to complete the activation. During this time light 2 will flash until it is fully lit. Light 3 will follow the same pattern. When the lights come on one by one in a continuous running sequence the Secure-mail hub has been successfully activated.

## 5 You're Ready to Go



We will send you an email to confirm that the installation has been successful. When you receive this you are ready to exchange emails securely with other Secure-mail users.

## \* Troubleshooting



Lights	Error	Solution
○ ● ○	An invalid USB key has been inserted.	Please make sure you have the correct USB key and try again.
○ ○ ●	The network cables have been inserted creating a circular connection.	Make sure the correct cables have been connected at step 4.
○ ● ●	The hub cannot detect a LAN connection.	Please check that network cables are connected and in use.
○ ○ ●	The hub cannot detect email traffic.	Please check that external email is passing through your system.
○ ● ○	Hub failure.	Please call us on 020 8905 2600.
○ ● ●	External communication failure.	Please call us so we can help identify the problem 020 8905 2600.
○ ● ●		
○ ● ●		